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HISENSE INNOVATING A BRIGHTER LIFE – BRING THE STADIUM HOME PROMOTION 2026 TERMS & CONDITIONS

Organizer

1. This "**Hisense Innovating A Brighter Life – Bring the Stadium Home 2026**" ("**PROMOTION**") is organized by Hisense (Malaysia) Sdn. Bhd. (897237-P) ("the Organizer") and is only valid for purchases made from 1st May. to 31st Jul. 2026.
2. The Organizer reserves the right to amend the listed Terms & Conditions at any time without prior notice.

FREE GIFTS REDEMPTION

(FOR SELECTED HISENSE MODELS PURCHASE – RETAIL STORES ONLY)

Eligibility

Gift redemption is only valid for selected Hisense models listed in the "Hisense Innovating A Brighter Life – Bring the Stadium Home 2026" leaflet purchased during the promotion period, and excludes corporate, online, project, cancelled, or refunded purchases.

Duration

This Gift Redemption period lasts from 1st May. 2026 at "00:00:01" to 31st Aug. 2026 "23:59:59". The Organizer reserves the right to change, postpone, reschedule, or extend Free Gift Redemption at any time without prior notice. No claims/questions shall be entertained in this regard. The Organizer will not entertain any redemption requests after the expiry date of promotion period. Gift redemption is only limited to 1 (one) per model as listed in the leaflet of Hisense Innovating A Brighter Life – Bring the Stadium Home 2026.

Redemption Details

1. To redeem Free Gift, customers are required to complete the following:
    a. **Step 1**: Purchase selected Hisense model listed in the leaflet of Hisense Innovating A Brighter Life – Bring the Stadium Home 2026 from 1st May. to 31st Jul. 2026 entitled for Free Gift.
    b. **Step 2**: Please register your warranty at https://www.hisense.com.my/online-registration/
    c. **Step 3**: Then, fill in the details at https://forms.gle/SCgTH7CppP9K5t6B6. To redeem the Free Gift, customers must provide the information below. Only original receipts or invoices clearly showing the transaction amount, model name, date, and outlet name will be accepted. Please ensure the information is accurate, as Hisense will not be responsible for inaccuracies.
        i. Full Name as per MyKad
        ii. Contact number, email, and delivery address
        iii. Retailer name, model name, and serial number
        iv. Snap a picture of purchase receipt/invoice & upload it

d. **IMPORTANT NOTICE REGARDING MULTIPLE PURCHASES:** Each Google Form submission can only accommodate a maximum of six (6) models. **To claim gifts for any additional models, kindly submit a separate form for the remaining items.** We kindly request customers to keep track of their own submissions, as we do not send reminders for incomplete entries. To successfully receive all your gifts, please complete any additional forms within the redemption period. Claims cannot be fulfilled once the deadline has passed.

e. Strictly one redemption per invoice. If we receive multiple entries using the same invoice number, we will only process your first Google Form submission. All details provided in that initial entry, including your personal information, delivery address, and uploaded invoice, are considered final for gift delivery. Should you need to change any details after submitting, **please do not fill out the form again**. Instead, send an email to marketingdp@hisense.com with the subject line: **2026 Hisense Innovating A Brighter Life/BTSH**. **Any changes that do not follow this procedure will not be processed**.

f. The Organizer reserves the right to disqualify any redemption if, at their discretion, any misuse or abuse of these Terms and Conditions is found.

2. Free Gifts are available on a first-come, first-served basis and are subject to the availability of qualified product stock as listed below. They are non-transferable, non-refundable, non-exchangeable, and cannot be redeemed for cash. The Organizer's decision on all Free Gift Redemption matters is final. **To claim a Free Gift, warranty registration must be completed at https://www.hisense.com.my/online-registration.**

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3. Gifts with purchase:

Category	Series	Model	Premium Gift
TVS	RGB QD MiniLED	116 UX	RM5000 TNG
		100UX	RM2000 TNG
	ULED QD MiniLED	85U6S	RM350 TNG
		75U6S	RM300 TNG
		65U6S	RM200 TNG
		55U6S	RM150 TNG
Room Air Conditioners	Fresh Air VAGS Series (5-Star)	AI10VAGSF	RM150 TNG
		AI13VAGSF	RM150 TNG
	KHA Series (5-Star)	AS10X5KHA	RM100 TNG
		AS13X5KHA	RM100 TNG
		AS20X5KHA	RM150 TNG
		AS25X5KHA	RM150 TNG
Refrigerators	4 Door Inverter Series	RQ600P7AB	RM300 TNG
		RQ660N4AWUC1	Color King YACHU Ceramic Stock Pot (2500ML) worth RM199
		RQ640P5GW	Color King YACHU Ceramic Stock Pot (2500ML) worth RM199
	Side by Side Inverter Series	RS822N4ABVI2	Color King Jinwushao Stock Pot Mountain (2500ML) worth RM156
		RS728N4ABU	Color King Jinwushao Stock Pot Mountain (2500ML) worth RM156
		RS728N4AWU	Color King Jinwushao Stock Pot Mountain (2500ML) worth RM156
		RS728N4AW-PU	Color King Jinwushao Stock Pot Mountain (2500ML) worth RM156
Washing Machines	Front Load 2-in-1 Washer Dryer	WD105M3	RM100 TNG
	Front Load Washer	WF105M3	RM100 TNG
	Heat Pump Dryer	DH105M3	RM100 TNG

* All the free gifts are subject to stock availability and while stock lasts.

4. Free Gift is subject to availability. All free gifts in this promotion are not covered by warranty. The Organizer shall reserve the right at its absolute discretion to substitute any of the Free Gift with that of similar value, at any time without prior notice. The values of the Free Gifts are correct at the time of printing.

5. Physical gift will be delivered to the address provided by customer at https://forms.gle/SCgTH7CppP9K5t6B6 within 6 weeks after the redemption period has ended. Please take note that East Malaysia might take longer delivery lead time. The Organizer shall not be liable for any risk, loss, or damage to the Free Gift upon delivery. Neither shall Organizer be liable for or obligated to recognize or replace defective, damaged, or stolen of the Free Gift. **Please ensure the delivery address is accurate, Hisense will not be responsible for inaccurate information provided.**

6. **Touch 'n Go eWallet Credit and Verification Policy**
   - Hisense will direct credit the Touch ’n Go eWallet PIN amount into the user’s Touch 'n Go Account within 6 weeks after the promotion has ended.
   - The credit transfer happens automatically. Customers must proactively check their own Touch 'n Go eWallet balance and transaction history during the 6-week fulfillment period to confirm receipt of the funds. This automated system bypasses individual alerts such as emails, SMS, or direct messages.
   - **Please ensure the details and contact number provided (Touch 'n Go Account Registered H/P Number) are strictly accurate. Hisense will process the credit exactly as entered in the submission form.** If the system credits a third party due to an incorrect number provided by the customer, Hisense is entirely absolved of liability. All transfers to the submitted numbers are final, rendering any requests for compensation, replacements, or legal claims invalid if they stem from customer data entry errors.

7. In the event any voucher, free gift or is being awarded to the customer having provided false or mistaken identity or information, Organizer shall have the right to revoke the customer’s eligibility for the said voucher, free gift or prizes.

By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide and agree all the PDPA clauses mentioned on Hisense website (https://www.hisense.com.my/pdpa-privacy-notice/).

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WIN LIKE A CHAMPION LUCKY DRAW
(FOR SELECTED HISENSE MODELS PURCHASE – ONLINE AND OFFLINE PURCHASE)

Duration

This Lucky Draw will run from 1st May. 2026 at "00:00:01" to 31st Jul. 2026 "23:59:59" ("Win Like A Champion Lucky Draw Period"). The Organizer reserves the right to change, postpone, reschedule, or extend the Lucky Draw Period at any time. All entries received outside the Period will be disqualified.

Eligibility

Employees of the Organizer shall not be eligible to participate in Win Like A Champion Lucky Draw. To participate, customers must purchase selected Hisense products from an Authorized Retail Dealer or Online Store. When you register your purchase at https://forms.gle/SCgTH7CppP9K5t6B6 to redeem your free gift, you will be automatically entered into the lucky draw. Corporate purchase, project sale, cancelled purchase or refunded purchase are not valid for participation in this lucky draw.

How It Works (Entry Mechanics)

Participants will receive lucky draw entries based on the spending amount in a single receipt. The more you spend, the more chances you get.

- **Get 1 Entry:** Spend between RM2,500 and RM4,999 in a single receipt.
- **Get 2 Entries:** Spend between RM5,000 and RM7,499 in a single receipt.
- **Get 3 Entries:** Spend RM7,500 or more in a single receipt.

Important Conditions:

- **Qualifying Products Only:** The total spending amount is calculated *strictly* based on the purchase of selected Hisense models displayed in the "**Hisense Innovating A Brighter Life – Bring the Stadium Home 2026"** promotional leaflet. The purchase of any non-participating models will not be counted towards the spending threshold.
- **Entry Limit:** There is a strict maximum limit of three (3) entries permitted per single receipt, regardless of how much the total spending exceeds RM7,500.

How to Participate

To participate, Customers ("Participants") are required to complete the following steps:

a. Participants must register details at https://forms.gle/SCgTH7CppP9K5t6B6. Participants must ensure all information is accurate. Any incomplete entries will be disqualified. Hisense will not be responsible for inaccurate information provided.

b. Required information includes:
   - Full Name as per MyKad
   - Contact number, email, and delivery address
   - Purchase from authorized dealer OR online purchase, retailer name, model name, and serial number
   - A clear photo of the proof of purchase (purchase receipt/invoice)

c. Participants must retain the original sales receipt as Proof of Purchase (POP). This will be required for verification if selected as a winner.

d. Each participant is only eligible to win one (1) prize throughout this entire campaign. In the event of multiple submissions using the same proof of purchase, only the earliest valid entry (based on the time of submission) will be accepted. Hisense reserves the right to take up to 30 working days to verify the purchase invoice or receipt, and prize will be released for valid entry to winners.

Lucky Draw Prizes Winner Announcement:

e. A total of six (6) winners will be selected from all eligible entries. Winners will be announced on the official Hisense Malaysia Facebook page www.facebook.com/HisenseMalaysia. By participating in this lucky draw, you hereby agree to the Organizer publishing the list of winners' information (e.g., name, partially masked MyKad number) on the Facebook page.

Lucky Draw Prizes*:

A total of six (6) prizes are available to be won:

1. Grand Prize (x1) : Lenovo LOQ 15AHP11 worth RM5,600
2. Second Prize (x1) : Airwheel SE3SL Ride Boarding Luggage worth RM3,000
3. Third Prize (x1) : LEGO FIFA World Cup Official Trophy worth RM800
4. Consolation (x3) : Kodak Charmera Keychain (16GB SD Card) worth RM200 each

*Terms & conditions apply.

Lucky Draw Prize Redemption:

1. The Organizer will announce the Lucky Draw Prize Winners on a date to be announced in September 2026 on the official Hisense Malaysia Facebook page (www.facebook.com/HisenseMalaysia). Winners will be notified via email marketingdp@hisense.com. Winners will need to respond to the Organizer within 7 days after the announcement on the official Hisense Facebook page. If Winners cannot be contacted whatsoever reasons within 7 days of being selected, the Organizer reserves the right to withdraw the Prize from the winner and select another winner using the same process.

2. Winners are required to attend his/her own cost and expense to collect the prize at Hisense Malaysia Sdn Bhd office or branches. In the event Winner is not able to attend or collect the prize, the Winner can nominate a representative with authorized email to accept the prize on behalf, otherwise the Organizer reserves the right to withdraw the Prize from the winner and select another winner using the same process.

3. Winners may be required to go on video recording as this is the Organizer marketing activity and will be shared on Hisense social media sites. Winners will be disqualified, and prizes will be forfeited, and no correspondence or appeal will be entertained if cannot be contacted and if he/she cannot perform this. The Organizer reserves the right to change, postpone, reschedule, or extend this activity at any time without prior notice.

4. All prizes are not entitled for the warranty, and they are non-transferable, non-refundable, non- exchangeable and can't be redeemed for cash in part or full. The specific color of the prizes cannot be guaranteed and may vary according to stock availability. All transportation, accommodation, personal and/or any other related costs, fees and/or expenses incurred to redeem the prizes are the sole responsibility of the winner.

5. By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide and agreeall the PDPA clauses mentioned on Hisense website (https://www.hisense.com.my/pdpa-privacy- notice/).

Liability and Responsibility

1. Customers ("Participants") shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents (including death) resulting from their participation in prize redemption and/or utilization of the prize. The Organizer shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.

2. The Organizer is not responsible for:
   a) any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, or unauthorized access to or alteration of user or member communications;
   b) any problems or technical malfunctions of any telephone network or lines, computer online systems, servers or providers, computer equipment, or software;
   c) or the failure of email or players on account of technical problems or traffic congestion on the Internet and/or websites.

3. The prize is provided on an "as is" basis and, except as otherwise prohibited by applicable law, the Organizer expressly disclaim any warranty of any kind, including, but not limited to warranties of merchantability, fitness for a particular purpose, and non- infringement. The Organizer cannot guarantee and does not promise any specific results from use of the HISENSE or HISENSE Malaysia Facebook page. No advice or information, whether oral or written, obtained by you from us, or from or through the HISENSE or HISENSE Malaysia Facebook page shall create any warranty not expressly stated herein.

4. The Organizer shall not be held liable or responsible for any delay and/or failure in the receipt of entry due to the inability of the respective Internet Service Provider (ISP) company and/or telecommunication network to provide timely and/or efficient internet and/or telecommunication services.

Organizer's Rights

By submitting your information, all Participants are agreed and acknowledge that all intellectual property rights thereto shall belong to the Organizer. The Organizer shall have the exclusive right to use, edit, modify, and publish the entry submitted by all the Participants, publish the names of the Participants, in any way it deems fit for any advertising, trade, promotional purpose and for any other reason whatsoever, without any further notice to the Participants and the Participants shall not claim ownership or any payment or compensation on the materials. For the avoidance of doubt, the submissions will not be edited for judging purposes.

Other Terms and Conditions

1. All purchase receipts submitted must be original and shall not breach any intellectual property rights belonging to any party. The participants shall not pose, distribute, reproduce, or submit in any way whatsoever, any materials containing any other party's intellectual property rights, including but not limited to copyrights, or other proprietary information owned by another party without obtaining the prior written consent of the owner of such intellectual property rights or proprietary information.

2. This Terms and Conditions is prepared in English only. Customers/ Participants are agreed to be bound by the Organizer Rules and Regulations, and the decisions of the Organizer.

Data Protection

1. Customers/ Participants agreed that you have read and understood the policy in this Terms and Conditions as well as Organizer's privacy notice by providing personal data to the Organizer.

2. At times, the Organizer may retain third parties to process the Customers'/ Participants' personal details. All such third parties are contractually obliged not to use the Customers'/ Participants' personal data in any way other than that which is specified herein.

3. Under the Malaysian law, the customers'/participants rights include:
    a. The right to withdraw their personal details at any time by contacting the Organizer at marketingdp@hisense.com and providing the Organizer with their name and email address so that the Organizer may remove it.
    b. The right to obtain a copy of the personal data which the Organizer holds about the customer (the Organizer reserves the right to charge a small fee for the exercise of this right).
    c. The right to have incorrect personal data that the Organizer holds about the customer corrected.

4. If Customers/ Participants wishes to raise any data protection issue with the Organizer, or exercise any of his/her legal rights, please contact the Organizer at marketingdp@hisense.com.

5. The Organizer takes reasonable precautions to keep all Customers/ Participants personal data secure and require third party data processors to do the same. Please note, however, that the Organizer may release Customers/ Participants personal data if required to do so by law, or by search warrant, subpoena, or court order.